Topic 3 Worksheet 1

Learning task 1:

Identify at least five (5) communication barriers and how to overcome them. Use examples to explain your answers.

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| **Communication barrier** | **Strategy** | **Example** |
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Learning task 2:

Draw a visual representation (model) of the communication process and explain each stage using examples. Then, identify the various channels of communication that can be used. To illustrate this process, use examples of communication you may have experienced before, such as from the workplace, work experience, volunteering.

Insert model here

Insert explanation here